Frequently asked questions

Will EXOGEN® help heal my fracture?
Clinical studies show that EXOGEN heals breaks not healing on their own at a high heal rate of up to 86% and speeds up healing of fresh fractures by 38%.

Is EXOGEN treatment painful?
Most patients don’t feel anything at the treatment site, while some patients report experiencing a tingling sensation.

How will I know if the EXOGEN unit is working?
Your device is working properly when you see the display screen counting down from 20 minutes during treatment. The treatment symbol will also cycle during treatment. Your physician will update you on your healing status at follow-up appointments.

What if I don’t place the EXOGEN transducer in exactly the right spot?
Best results are achieved when the EXOGEN transducer is placed at the location marked by your physician.

Will having two or more treatments per day result in better or faster healing?
Clinical studies have evaluated the effectiveness of EXOGEN with one 20-minute treatment per day with demonstrated healing acceleration. Multiple or longer-duration daily treatments have not been studied.

What if I miss a treatment?
Try to get back on schedule as soon as possible. To stay consistent with your treatments, check the treatment tracking calendar on your device and download the EXOGEN smartphone app with treatment reminders. Identifying a consistent and convenient time to use EXOGEN each day helps minimize missed treatments.

What is the EXOGEN Performance Program?
The EXOGEN Performance Program guarantees that if your non-union fracture has not shown signs of healing, and you have met the requirements of the program, Bioventus will refund all out-of-pocket costs.

What is the EXOGEN Patient Assistance Program?
For patients who demonstrate financial need, Bioventus offers a Patient Assistance Program, please contact our patient advocacy helpline at 1-800-847-2381 for information.

*Summary of Indications for Use:
The EXOGEN Ultrasound Bone Healing System is indicated for the non-invasive treatment of established non-unions excluding skull and vertebra. In addition, EXOGEN is indicated for accelerating the time to a healed fracture for fresh, closed, posteriorly displaced distal radius fractures and fresh, closed or Grade I open tibial diaphysis fractures in skeletally mature individuals when these fractures are orthopaedically managed by closed reduction and cast immobilization.

There are no known contraindications for the EXOGEN device. Safety and effectiveness have not been established for individuals lacking skeletal maturity, pregnant or nursing women, patients with cardiac pacemakers, on fractures due to bone cancer, or on patients with poor blood circulation or clotting problems. Some patients may be sensitive to the ultrasound gel. Full prescribing information can be found in product labeling, at www.exogen.com, or by calling customer service at 1-800-836-4080.

†A non-union is considered to be established when the fracture site shows no visibly progressive signs of healing.

References
8. Data on file: 12000.08

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The location of your fracture may also affect bone healing.3,6,7

Factors that may affect your healing:
- Fracture location
- Smoking
- Diabetes
- Advanced age
- Obesity
- Osteoporosis
- Steroids
- Certain medications
- Vascular insufficiency
- Nutritional deficiency

A unique fracture healing device that uses safe, effective low-intensity pulsed ultrasound to help stimulate the body’s natural healing process.

- #1 prescribed bone healing system
- Customer support
- Built-in treatment tracking calendar
- Smartphone app with treatment reminder: EXOGEN CONNECTS